



RIGHT COVER

TRAVEL INSURANCE

how to claim

This is a simple guide (well, as simple as we could make it anyway) on how to make a claim on your Right Cover Travel Insurance policy.

1. Complete a claim form

- You can download one from our website, just look for the 'claims' tab in the menu
- So we can process your claim quickly, it would be helpful if you give us as much detail as you can

2. Add your receipts and supporting documents

- At the back of the claim form, there is a simple list of the supporting documents you'll need to send us
- Don't forget, we require originals of all documentation, so make a copy before you send it in

3. Give your claim the once over

- Once completed, give your claim a final scan, just to make sure you haven't forgotten anything
- Most importantly, don't forget to sign it

4. Send it on in

- Send your claim form and supporting documents to:

Right Cover – claims team
PO Box 9386,
chelmsford, essex, cm1 9bd

What happens next?

We understand you are probably already out of pocket, so we'll try and process your claim as quickly as possible. It usually takes around 10 working days to respond to each claim.

Other things you should know

We're unable to accept responsibility for any items delayed or lost in the post. Lastly, a friendly reminder that any exaggerated or fraudulent claims will be passed to the relevant authorities.

...any questions?

Send us an email, we're here to help.

E_ claims@rightcover.co.uk

or if you'd prefer, call us on **01245 272427**.

 **experience more. worry less**

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